

# HealthCare Synergy INC.

## Software Support

Support Hours: 6:00 a.m. – 10:00 p.m. PST (Monday – Friday)

Telephone Support: 714-229-8700

To Create Support Tickets: [support@healthcaresynergy.com](mailto:support@healthcaresynergy.com)

Software support is for resolving specific issues and answering basic questions, not for in-depth training. For comprehensive training, click the link below or contact your account manager.

### TYPES OF SUPPORT

**Live Chat:** Communicate with a rep instantly through live support

**Email:** send a detailed inquiry via email, with responses typically within 10-20 minutes.

**Phone Call:** Direct assistance by calling someone over the phone.



#### LIVE CHAT

Talk to a live representative in minutes



#### SCHEDULE A TRAINING

[Calendly Schedule Link](#)



#### TRAINING VIDEOS

[Vimeo Training Link](#)



Contact your account manager



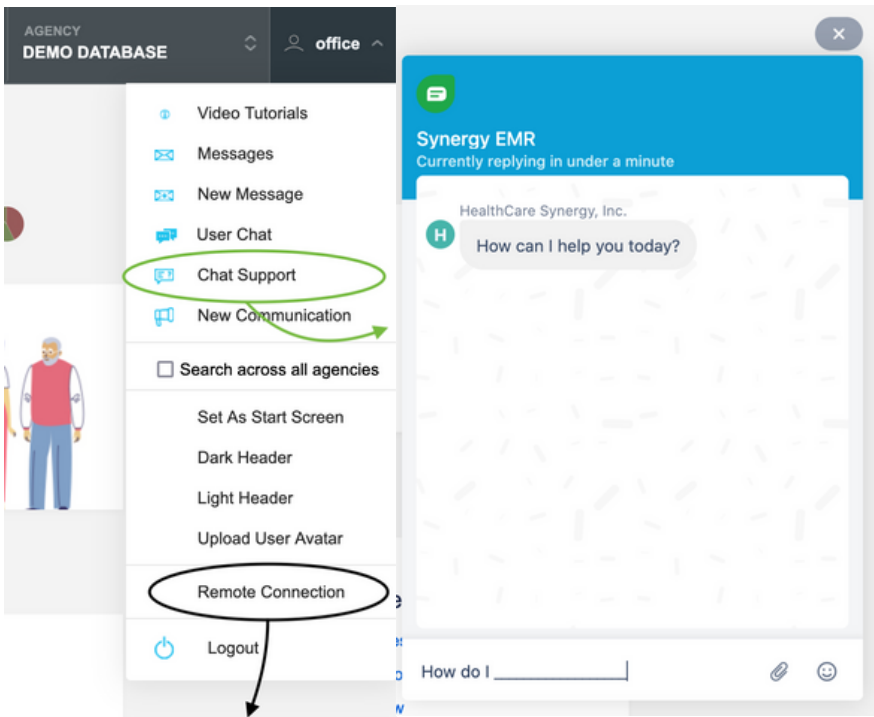
#### EMAIL

[support@healthcaresynergy.com](mailto:support@healthcaresynergy.com)



#### CALL IN

[714-229-8700](tel:714-229-8700)



#### REMOTE LOG IN

Join a Zoom meeting with a trainer where they will give hands-on assistance

Scan the QR Code to see our support website

